



# 2021 Annual Report

## BOARD OF DIRECTORS

Beth Bockenbauer  
Patricia Cole  
Cathleen Farrar  
Art Gomez  
James Hale  
Daniel Hynes  
Sherry Kendrick  
John McCormack  
Tim McHargue  
Thomas Potter  
Wayne Thies

## AUDIT COMMITTEE

Beth Bockenbauer  
Patricia Cole  
Art Gomez  
James Hale  
Dan Johnson  
John McCormack  
Josh Raley

**Arrowhead**  
credit union

# 2021 Annual Report

## Summary of Consolidated Financial Statements



### Message from the Chairman

We felt optimistic about 2021 and believed that no matter what came our way, we would be prepared to address the year with a tremendous amount of confidence. As we encountered new challenges of employment shortages and frequently changing health guidance, our team was resilient and our resolve to provide continuous service for our members remained strong.

We seized the opportunity to continue our starting pay-increase initiative, which helps us attract the very best talent. We also continued the development of new technologies that will allow for faster and more convenient service for our members. Most importantly, we remained focused on providing our members with the best service, and giving back to our communities. That focus provided the foundation for our continued growth.

In 2021, we welcomed more than 18,700 members and grew assets \$321M, becoming a greater than \$2 billion credit union. It's a milestone most will never know about, but it is a marker of the strength of the Credit Union and a signal that we are on a solid path with an effective strategy.

On behalf of our Board of Directors, we are incredibly honored to serve the members of Arrowhead Credit Union. We thank the dedicated team at Arrowhead for their commitment to service, and our members for their continued loyalty.

#### Thomas Potter

Chairman, Board of Directors



### Message from Audit Committee Chair

The Audit Committee is a group of volunteers representing the Credit Union's members. Our role is to provide the membership with an independent appraisal of the safety and soundness of Arrowhead Credit Union's operations and activities.

The accounting firm of Turner, Warren, Hwang & Conrad assisted the Audit Committee in carrying out its responsibilities. Their December 31, 2021 independent audit report indicates the financial statements fairly represent the financial condition and operational results of the Credit Union.

Based on these reviews, it is our opinion that Arrowhead Credit Union is operating in a safe and sound manner, and it is compliant with applicable laws, rules and regulations.

#### Patricia Cole

Chairperson, Audit Committee

### Statements of Financial Condition

Assets	2021	2020
Cash in Banks & Investments	\$1,502,516,150	\$1,179,740,750
Loans - Net of the Allowance for Loan & Lease Losses	671,193,775	674,328,083
Property & Equipment	26,849,520	27,793,830
Other Assets	40,153,196	37,303,901
<b>Total Assets</b>	<b>\$2,240,712,641</b>	<b>\$1,919,166,564</b>

Liabilities & Members' Equity	2021	2020
Members' Share Accounts	\$1,988,115,590	\$1,670,278,203
Other Liabilities	29,338,348	32,114,430
Total Liabilities	2,017,453,938	1,702,392,633
Members' Equity	223,258,703	216,773,931
<b>Total Liabilities &amp; Members' Equity</b>	<b>\$2,240,712,641</b>	<b>\$1,919,166,564</b>

Statements of Income	2021	2020
Interest Income	\$41,207,745	\$47,347,899
Interest Expense	2,738,822	2,727,167
Net Interest Income	38,468,923	44,620,732
Provision for Loan Losses	(2,737,900)	4,320,000
Net Interest Income after Provision for Loan Losses	41,206,823	40,300,732
Non-Interest Income	38,711,153	33,639,429
Non-Interest Expense	62,837,886	64,520,716
<b>Net Income</b>	<b>\$17,080,090</b>	<b>\$9,419,445</b>

Turner, Warren, Hwang & Conrad Accountancy Corporation conducted the annual audit of the 2021 consolidated financial statements of the Credit Union. The consolidated financial statements above are condensed for readability and do not meet the full disclosure requirements of generally accepted accounting principles, and are not presented in their audited format. Full, audited copies of the consolidated financial statements are available at Arrowhead Credit Union's administrative office.

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